



DATA COLLECTION AND FEASIBILITY STUDY SURVEY

Fayette County Economic Development is conducting a Broadband Data Collection and Feasibility Study to learn about your access to high-speed, affordable Internet. This survey will help us identify gap areas in the county for future broadband expansion and digital inclusion. It should not require more than 5 minutes of your time. We need your help to ensure all parts of the county are verified.

1. Please enter your physical address:

Name (optional): _____
 Address 1: _____
 Address 2: _____
 City: _____
 State: _____ Date: _____ What municipality do you reside in?: _____
 Zip: _____ Email (for mailing list): _____

2. Is the address above a household, business, or community anchor institution?

Check one:

- Household Community Anchor Institution
 Business (i.e., school, library, church, police, fire, etc.)
 Both Household & Business
 Other

If both household and business, please specify:

If other, please specify:

If a business, do you offer free public Wi-Fi?

- Yes No

If Community Anchor Institution, please provide the name:

3. Do you have Internet service? Yes No

a. If yes, who is your Internet service provider?

b. What type of service do you have? Please select one.

- Cable DSL (Digital Subscriber Line)
 Fiber Optic Line Fixed Antenna Wireless
 Satellite Mobile Hotspot
 Mobile Phone Plan I Don't Know
 Other (Please specify)

c. If you answered 'No,' why? Please select one.

- Too Expensive No Service Available
 I Don't Need/Want I Don't Know How to Use It
 Other (Please specify)

4. Do you travel to a different location to use public Wi-Fi?

- Yes No

If yes, please check all that apply:

- Work Community/Rec Center
 Library Church
 School/College Coffee Shop
 Relative/Friend Home Dining Establishment
 Other (Please specify)

5. Approximately what download speed do you subscribe to?

Note: You may need to review your monthly Internet bill to assist in answering this question.

- Less Than 25 Mbps 25 – 50 Mbps
 51-100 Mbps 101 Mbps – 1 Gbps
 More Than 1 Gbps I Don't Know

6. Approximately what upload speed do you subscribe to?

Note: You may need to review your monthly Internet bill to assist in answering this question.

- Less Than 3 Mbps 4 – 20 Mbps
 21 – 100 Mbps 101 Mbps – 1 Gbps
 More Than 1 Gbps I Don't Know

7. What barriers exist for upgrading Internet service?

(Select all that apply)

- I Can't Get a Faster Connection
 I Can't Afford a Faster Connection
 No Barriers Exist
 Other (Please specify)

Survey Continued on Back...

8. How would you describe your Internet connection reliability?

- Very Reliable (never goes out)
 - Reliable (only occasionally drops connection)
 - Unreliable (often has to reconnect)
 - Very Unreliable (has trouble connecting)
 - I Don't Know
 - Other (Please specify)
-

9. What devices do you use to connect to the Internet? (Select all that apply)

- Smart Phone
 - Gaming Computer/Consoles
 - Laptop Computer
 - Smart TV (Roku, Firestick)
 - Tablet
 - Mobile 'Flip' Phone
 - Desktop Computer
 - Other smart devices (e.g. security devices, voice assistants, thermostats, etc.)
 - Other (Please specify)
-

10. What is the reason you/your household connect to the Internet? Please rank the order of importance. (1 being the most important to you)

- ___ Education
 - ___ Entertainment
 - ___ Work/Business
 - ___ Communication
 - ___ Healthcare
 - ___ Internet Browsing
 - ___ Finance/Banking
 - ___ Emergency/Evacuation
 - ___ Shopping
 - ___ Public Safety Information
 - ___ Other
-

11. How often did you work and/or learn from home before COVID-19?

Please list an estimated hours per week:

12. How often do you work and/or learn from home since COVID-19?

Please list an estimated hours per week:

13. Approximately how much does your household or business pay PER MONTH for your Internet service (not including cellular, cable TV, or landline phone service)? Note: You may need to review your monthly Internet bill to assist in answering this question.

Please Specify:

Questions May Be Directed To
feedback@connectfayettepa.com or call 724-495-4360

14. How many people use the Internet in the household? (Insert the quantities that apply)

- ___ Under 12 Years Old
- ___ 12-17 Years Old
- ___ 18-24 Years Old
- ___ 25-34 Years Old
- ___ 35-44 Years Old
- ___ 45-54 Years Old
- ___ 55-64 Years Old
- ___ 65-74 Years Old
- ___ 75 Years or Older

15. Would you like to provide any additional comments?

Tell Us About Yourself

16. Does any disability, handicap, or chronic disease keep you from participating fully in using the Internet?

- Yes
- No

If yes, please explain:

17. What is your current housing situation?

- Own a home
 - Retirement community/home
 - Rent a home
 - Unhoused or no fixed address
 - Rent an apartment
 - Other (Please specify)
-

18. Which of the following best describes your 2021 household income?

- Less than \$25,000
- \$25,000 to \$49,999
- \$50,000 to \$74,999
- \$75,000 to \$99,999
- \$100,000 or more
- Prefer not to answer

19. How do you identify yourself? Select all that apply.

- American Indian or Alaska Native
 - Asian
 - Black or African American
 - Hispanic/Latino/a/x
 - Native Hawaiian or Pacific Islander
 - Middle Eastern or North African
 - White
 - Other (Please specify)
 - Prefer not to answer
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THANK YOU FOR TAKING THE TIME TO COMPLETE THE SURVEY.

Mail-In or Drop-Off Location
Attention: Feasibility Study Survey
61 East Main Street
Uniontown, PA 15401



FAYETTE COUNTY
PENNSYLVANIA
FAST → FIBER → FAYETTE